

Marathon County

Locally Developed, Coordinated Public Transit- Human Service Transportation Plan 2019 - 2023



Facilitated By:

North Central Wisconsin Regional Planning Commission

**Marathon County
Locally Developed
Coordinated
Public Transit-Human Services
Transportation Plan
2019-2023**

prepared for:

Marathon County

and

Wisconsin Department of Transportation

by:

North Central Wisconsin Regional Planning Commission

August 31, 2018

This plan was prepared for Marathon County at the request and under the direction of the Wisconsin Department of Transportation by the North Central Wisconsin Regional Planning Commission (NCWRPC). For more information, contact:

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION
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WAUSAU, WI 54403



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INTRODUCTION-WHY COORDINATION?

Transportation is among the most requested support service for seniors and individuals with disabilities. It allows individuals to remain in a community setting and avoid costly institutional care. Access to transportation is vital to meeting basic needs such as errands, nutrition, medical appointments and for other social, family and religious purposes.

Yet, resources and capacity to provide this critical service are limited. In the current fiscal environment of ever increasing budget constraints compounded by levy limits, local governments struggle to provide adequate funding to meet the needs. Coordinated planning provides an opportunity to bring interested parties together to discuss ways to enhance the mobility of seniors and individuals with disabilities such as creating or improving efficiencies through coordination of services. However, one meeting every 5-years is not enough. Local leadership is needed to maintain positive momentum.

Experience shows that one of the most effective tools in promoting and developing coordinated transportation services is an active coordination committee that meets regularly, has an active, comprehensive membership, and is charged with a clear mission. Because coordination requires working with a variety of funding sources and transportation programs to improve service delivery, it is logical that meeting regularly and working together will lead to coordination success. While different models exist, the key characteristics of a successful coordination committee include regular ongoing meetings, commitments from participants, at least one champion for coordination and a clear process for developing an action plan to address unmet needs and service duplications. In Wisconsin, while some existing coordination committees have been less inclusive than others, nearly all have been able to improve some aspect of their local transportation services.

OVERVIEW AND PURPOSE

Federal transit law requires that any projects selected for funding under the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities (formerly titled Elderly and Disabled Capital Assistance Program) must be derived from a "locally developed, coordinated public transit-human services transportation plan". This requirement was implemented as part of the SAFETEA-LU legislation and the requirement continues under the new transportation legislation, FAST Act (Fixing America's Surface Transportation). The purpose of the coordinated planning process is to have stakeholder involvement in the assessment of elderly and disabled transportation, and to provide strategies and goals to improve those transportation alternatives. These coordinated plans were last completed in 2013 and are due to be updated for 2019.

It is important to note that under previous Federal legislation (see MAP-21), the Job Access and Reverse Commute (JARC/WETAP) and New Freedom programs were repealed and eligible projects may be funded under either the expanded 5310 program (for New Freedom type projects) or the 5311 program (for JARC/WETAP type projects). Only those projects eligible to be funded under the 5310 program need to be included as part of the coordinated planning process. This would include the “traditional” 5310 vehicle purchase requests, and also the New Freedom-type projects for mobility management or other capital projects, or for operating assistance projects such as volunteer driver programs or voucher programs.

Development of the plan includes gathering demographic information, documenting the existing transportation services for the plan area, holding a public meeting to discuss elderly and disabled transportation services, and development of strategies for improving those services over the next five years. Plans may be developed on an individual county basis, a multi-county basis, or a region-wide basis. The planning process must be complete and the final report must be submitted prior to October 15, 2018 and will be for grant years 2019 - 2023.

Federal Requirements

FTA guidelines require a locally developed, coordinated public transit-human services transportation plan that consists of, at a minimum:

- an assessment that identifies public, private, and non-profit entities that currently provide transportation services to persons with disabilities, older adults, and people with low incomes, and the availability of those services;
- an assessment of transportation needs for persons with disabilities, older adults, and persons with low incomes, and gaps in service; this assessment may be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts;
- strategies activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
- priorities for implementation based on resources, time, and feasibility for implementing specific strategies/activities identified.

Recipients of 5310 funding must certify that projects selected for funding were derived from a coordinated plan, and the plan was developed through a process that included representatives of public, private, and non-profit transportation and human services providers, and members of the public, including persons with disabilities, elderly, low-income individuals and advocates of these groups.

Application to Wisconsin

Wisconsin's Specialized Transportation Assistance for Counties or "85.21" program application requires that 85.21 projects be identified in one of the strategies of the coordinated plan. WisDOT has determined that since these are county projects and the basis for the county elderly and disabled services, these projects should be referenced in the county's coordinated plan.

The purpose of this plan document is to achieve the above objectives by satisfying minimum reporting-requirements as identified by WisDOT. Additional tools and information for Locally Developed, Coordinated Public Transit Human Services Transportation Plans is available on the Wisconsin Department of Transportation website at: <https://wisconsindot.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>.

OUTLINE OF COORDINATED PLANNING PROCESS

Based on guidance from WisDOT and its experience with development of the 2013 coordinated plans, the NCWRPC developed a planning process for the 2018 coordinated transportation plans as outlined below:

I. Plan for Planning

- A. WisDOT - MPO/RPC Director's Meeting Briefing
- B. WisDOT Coordinated Planning Resources (webpage)
- C. NCWRPC Planning Process Established

II. County Contact

- A. WisDOT Outreach to Counties
- B. NCWRPC Contact with 2013 "Plan Keeper"
 - 1. Confirm "Plan Keeper" Status
 - 2. Date, Time and Location Established

III. Meeting Participant Invitation List Development

- A. County Review and Update of 2013 Stakeholder List
- B. County to Identify/Invite Users and Provide Transportation

IV. Notification of Planning Meeting

- A. Invitations Distributed to Stakeholder List
- B. Flyer Provided to County for Posting and Distribution
- C. Encouragement of Website and Social Media Posts
- D. Notice Placed in Local Newspaper

V. Public / Stakeholder Options for Participation / Comment

- A. Email / U.S. Mail
- B. Meeting Attendance

VI. Planning Meeting

- A. Welcome and Introductions
- B. Review Background and Purpose of Meeting
 - 1. Coordinated Planning Requirements
 - 2. Review Transit Assistance Programs
- C. Identify Needs and Gaps
 - 1. Review Inventory of Services
 - 2. Review Demographic Data
 - 3. Review 2013 Coordinated Plan
 - 4. Brainstorm Needs and Gaps
- D. Identify Strategies and Actions to Address Needs and Gaps
 - 1. Review 2013 Coordinated Plan
 - 2. Brainstorm Strategies and Actions
- E. Prioritize Strategies and Actions
- F. Wrap-up
 - 1. Plan Approval
 - 2. Meeting Evaluations

VII. Report Drafting

- A. NCWRPC Draft Report
- B. County Review
- C. Submission of Final to WisDOT via BlackCat Grants Management System

OVERVIEW OF PLANNING MEETING TO DEVELOP COORDINATED PLAN

Meeting Format

On June 19, 2018, Marathon County transportation stakeholders met at the North Central Health Care facility in Wausau to build their locally developed coordinated plan. Meeting documentation is included in APPENDIX A. Approximately 17 transportation stakeholders attended this meeting. Many more were invited including representatives of public, private and non-profit transportation and human services providers and users including seniors and individuals with disabilities. Participants were asked to sign-in and given handouts including an agenda, meeting evaluation form, copies of FAST Act and funding program background material, county transportation services inventory, county demographic information, and the gaps & needs and coordinated strategies sections of the county's 2013 plan.

The NCWRPC facilitated this session, presenting background material and guiding the group through the agenda. Highlights of the background provided by the NCWRPC include an overview of the locally developed plan requirements and grant funding programs. The Internet link to WisDOT's coordinated plans webpage was provided to give participants additional information and resources on coordinated transportation planning.

The format of the meeting centered around informal discussion and general consensus. The group brainstormed transportation service gaps & needs and strategies & actions to address the identified needs or gaps. The final list of strategies was prioritized by the group through weighted voting for their three most important items listed. Refer to the sections titled *Service Gaps and Needs & Strategies to Address Transportation Gaps and Needs in Marathon County*, below, for the outcomes of this session.

Meeting Invitation and Participant Lists

The stakeholder invitation list for the June 19 meeting included 54 individuals, see APPENDIX B. Approximately 17 people attended the planning meeting as follows:

Marathon County 2018 Coordinated Transportation Plan Participant List

<u>Name</u>	<u>Organization</u>	<u>Role</u>
Kathi Zoern		Bus Rider
Marcy Rau		Bus Rider
Denise Larson	CIL New Freedom Transportation	Service Provider
Dean Verhein	Opportunity Inc.	Service Provider
Amanda Ostrowski	Marathon County Health Dept.	Human Services Provider
True Lor	DHS Northern Region	Human Services Coordinator
Tony Omernik	United Way RSVP Program	Community Organization
Laura Krause	Wheels to Work	Mobility Manager
Deb Reinicke	Northern Valley Industries	Service Provider
Andrew Lynch	Wausau MPO	Transportation Planner
Dave Mack	Marathon County/Wausau MPO	Program Manager/Director
Chris Mizgalski	Northern Valley Industries	Work Program Counselor
Greg Seubert	Metro Ride	Service Provider
Jenny McKenzie	North Central Health Care	Service Provider
Nate Johnson	Lakeland Care Inc.	Managed Care Organization
Lori Plaza	The Connections Place	Elderly Day Services Provider
Ruth Hebbe	Faith in Action of Marathon County, Inc.	Human Services Provider

Keeper of the Plan

The Marathon County Transportation Coordinating Committee will continue to be the designated keeper of the plan. Dave Mack, the County Transportation Planner, will be the primary staff contact.

Summary of Participant Review

The plan meeting participants were given the opportunity to complete an evaluation form rating the process, meeting, and implementation strategies. Most responses indicate a positive agreement regarding the process and the County's status. Refer to APPENDIX C for copies of the completed participant evaluation forms.

ANALYSIS OF SERVICE GAPS AND NEEDS

Assessment of Existing Service

An inventory of what transportation services are currently available in Marathon County was compiled in the APPENDIX D. There are several transportation services available, however, geographic and eligibility restrictions limit this service. A general assessment of the inventory data indicates the following:

- Evening and weekend services are limited,
- Employment needs are underserved, and
- More rural, inter-city and across-county services are needed.

Demographic Information

The NCWRPC provided demographic information in the form of countywide maps showing density of overall population and for target populations including seniors and individuals with disabilities, refer to APPENDIX E. This information is useful in assisting with defining gaps and needs.

Identification of Gaps and Needs

Based on their experience and perceptions, meeting participants identified the following gaps and needs in the current transportation system within Marathon County:

- Cost of service: average trip cost to county is approximately \$106.
- Hours of service, lack of evening and weekend services - impacts ability to participate in some life activities.
- 48 hour advance reservation for service can be a burden for users.
- Shortage of volunteer drivers is becoming a challenge.
- Reaction by insurance industry to new transportation models like Uber are negatively impacting volunteer drivers.
- Can't get to jobs due to service limitations.
- IRIS cut backs further reduce available funding for service.
- Jurisdictional barriers and a lack of authority to establish/provide regional service (re: RTA).

- Cannot provide service to meet the needs due to reduced and inconsistent funding.
- Levy limits make it difficult/impossible to fill the cuts.
- Failure to plan for alternative transportation.
- Lack acknowledgment by elected officials (local and higher) that alternate transportation is necessary and important.

STRATEGIES TO ADDRESS IDENTIFIED GAPS AND NEEDS

The following strategies establish the framework for a five-year work program from 2019 through 2023. The listed strategies and actions were generated to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.

The strategies are ranked by scores assigned by stakeholder meeting participant voting based on resources from multiple program sources, time, and feasibility for implementing the strategies or actions identified.

Some of the strategies listed here ultimately may be not be implemented within the five-year time timeframe due to changing conditions (political, fiscal, etc.). Uncompleted strategies and actions should be rolled over to the next five-year plan as appropriate.

Marathon County 5-year Transportation Coordinated Strategies, 2019 - 2023

Priority
Rank Score

- | | | |
|----|----|--|
| 1. | 17 | Encourage urban area communities to support transit services. |
| 2. | 16 | Coordinate local information and education messaging with providers, advocates, case workers etc. |
| 3. | 10 | Update county-wide human services transit needs assessment to gain better understanding of the current unmet need for transportation services and how to better focus efforts to meet those needs. Expand study to include employment related needs. |

Actions:

- Utilize 85.21 grant funding for match to apply for 5304 discretionary planning funds.

- | | | |
|----|---|-----------------------------------|
| 4. | 9 | Coordinate legislative messaging. |
|----|---|-----------------------------------|

5. 6 Improve communication between providers and agencies & interest groups, including: advocates, case workers, health care workers, residential administrators, etc. (hold Transit Summit).
6. 5 Encourage DOT to change its administrative rules.
7. 3 Encourage Statewide RTA legislation.
8. 2 Maintain and expand existing services through support of program operations (inc. director/transportation coordinator position(s), driver salaries, volunteer reimbursements, equipment, supplies and training), maintenance, repair and scheduled replacement of vehicle fleet as appropriate.

Actions:

- Continue to make use of 85.21 Grants to maintain and expand the level of transportation service within the County.
- Continue to apply for 5310 Capital Grants to maintain and expand the human services transportation vehicle fleet within Marathon County.
- Explore ways to increase number of volunteer drivers available to the program.

9. 1 Explore creating county level mobility manager position.
10. 1 Acquire Cot accessible vehicles.

Actions:

- Apply for 5310 Capital Grants.

11. 0 Support Regional Volunteer Driver Program to reinforce local program and fill in gaps in service.

Actions:

- Work with Center for Independent Living for Western Wisconsin (aka CIL) to determine how to best integrate expansion of CIL's Regional Volunteer Driver Program into Marathon County Transportation Program.

12. 0 Consider developing travel training / travel buddy program
13. 0 Create a comprehensive list of available services (keep up to date / web based).
14. 0 Encourage federal / state officials to address program restrictions.

UPDATING / AMENDING THE COORDINATED PLAN

The coordinated plan establishes the framework for a five-year work program. However, should a strategy or project be identified that was not foreseen at the time of plan development, the plan can be amended through some form of stakeholder consensus process. The plan should be regularly reviewed and updated if major changes in any provisions of the plan are identified. At a minimum, the plan is required to be updated every five years.

APPROVAL OF 2019 - 2023 MARATHON COUNTY TRANSPORTATION COORDINATED PLAN

After the identified strategies and actions were reviewed by the planning group and consensus was reached that their work was complete, the NCWRPC meeting facilitator entertained a motion on the question of approving the established five-year strategy and action plan:

On a motion by Andrew Lynch, seconded by Jenny McKenzie, the 2019 - 2023 Marathon County Locally Developed, Coordinated Public Transit-Human Services Transportation Plan was approved with all in favor.

**NCWRPC - Marathon County
Coordinated Public Transit - Human Services Transportation Plan
Development Meeting - June 19, 2018**

	Name	Representing	Role (Service Provider, User, etc.)
1	Kathi Joern		Bus rider
2	Marcy Raeli		Bus rider
3	Terise Larson	CIL New Freedom Transportation Center for Independent Living Wausau WI	Provider
4	Dean Vehein	Opportunity Inc	Transportation Coordinator
5	Amanda Ostrunski	MC Health Dept	Community Organization
6	Traci Lee	DHS	Human Services Area Coordinator
7	Tony Omernik	United Way RSVP Program	Community Organization
8	Laura Krause	Wheels to Work	Mobility Manager
9	Deb Reimiche	NVT	Service Provider
10	Andrew Lynch	Wausau MPO	Transpo Planner
11	DAVE MACK	MARATHON Co / WAUSAU MPO	PROGRAM MANAGER / DIRECTOR
12	Chris Wiggalski	Northern Valley Industries	Work Program Counselor
13	GREG SEUBERT	METRO RIDE	TRANSIT DIRECTOR
14	JENNY MCKENZIE	NCHC	TRANS MANAGER
15	Nate Johnson	LakelandCare Inc	provider specialist
16	Lori Plaza	The Connections Place	Director
17	RUTH HEISBE	Faith in Action MC	Program Director
18			
19			
20			
21			
22			
23			
24			
25			

MARATHON COUNTY

2019 LOCALLY DEVELOPED COORDINATED PUBLIC TRANSIT- HUMAN SERVICES TRANSPORTATION PLAN MEETING

JUNE 19, 2018

AGENDA

- I. WELCOME AND INTRODUCTIONS
 - II. PURPOSE OF MEETING and BACKGROUND
 - III. IDENTIFICATION OF SERVICE NEEDS AND GAPS
 - A. Review of Demographic Data
 - B. Review of Service Inventory
 - IV. IDENTIFICATION AND PRIORITIZATION* OF STRATEGIES AND ACTIONS TO ADDRESS NEEDS AND GAPS

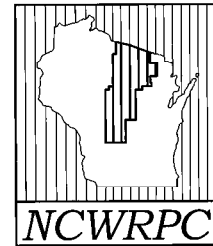
** Based on consideration of resources, time and feasibility.*
 - V. WRAP-UP
 - A. Plan Approval
 - B. Meeting Evaluation
-

For more information and resources on Locally Developed Coordinated Public Transit-Human Services Transportation Planning visit:

<http://wisconsin.gov/Pages/doing-bus/local-gov/astnce-pgms/transit/compliance/coord.aspx>

NORTH CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

210 McClellan Street, Suite 210, Wausau, Wisconsin 54403
Telephone: (715) 849-5510 Fax: (715) 849-5110
Web Page: www.ncwrpc.org Email: staff@ncwrpc.org



SERVING ADAMS, FOREST, JUNEAU, LANGLADE, LINCOLN, MARATHON, ONEIDA, PORTAGE, VILAS AND WOOD COUNTIES

MEMORANDUM

DATE: May 30, 2018
TO: Parties with interest in Human Services Transportation in Marathon County
FROM: Darryl L. Landeau, AICP
RE: Invitation to Meeting

NOTICE OF HUMAN SERVICES TRANSPORTATION MEETING

Please attend...

DATE: June 19, 2018
TIME: 9:30 am
LOCATION: North Central Health Care Center
1100 Lake View Drive, Wausau
Main entrance-marked with a yellow flag
Board Room

A county meeting is scheduled for stakeholders in public transit / human services transportation coordination for Marathon County on Tuesday, June 19 beginning at 9:30 A.M. The meeting will take place at the North Central Health Care Center in the Boardroom, 1100 Lakeview Drive in Wausau. This meeting will include an assessment of human services transportation needs and gaps within Marathon County and identification of strategies to address these issues with emphasis on improving service coordination. ***Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or dlandeau@ncwrpc.org.***

If you have questions regarding this meeting, please contact me at dlandeau@ncwrpc.org or 715-849-5510 extension 308. If you need transportation assistance to this meeting or other accommodations, please contact the Marathon County Transportation Program at 715-841-5101.

BACKGROUND ON MEETING

The federal surface transportation program requires applicants for the Elderly and Disabled Transportation Program (5310) grants, as well as state 85.21 projects must be part of a "locally-developed, coordinated public transit-human services transportation plan." This plan is required to be developed through a process that includes representatives of public, private, and non-profit transportation services, human services providers and the general public.

To maintain local eligibility for these grants, the Wisconsin Department of Transportation has developed a county meeting process to comply with federal requirements. Regional Planning Commission (RPC) planners are coordinating and conducting these meetings statewide on behalf of WisDOT and the counties as independent and objective entities. Your participation is critical for the development of a qualifying plan that will effectively serve Marathon County.

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MARATHON COUNTY ELDERLY & DISABLED TRANSPORTATION PLANNING MEETING



PLEASE ATTEND...

A county meeting will be held to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Marathon County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations. The meeting will be facilitated by the North Central Wisconsin Regional Planning Commission on behalf of the Wisconsin Department of Transportation and Marathon County.

DATE: June 19, 2018

TIME: 9:30 AM

LOCATION: North Central Health Care Center
Boardroom
1100 Lakeview Drive, Wausau
Main entrance marked w/ yellow flag.

For transportation assistance or other accommodations, please contact the Marathon County Transportation Program at (715) 841-5101.

Written comments may be submitted to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or staff@ncwrpc.org.

For information about the meeting contact NCWRPC at 715-849-5510 or email staff@ncwrpc.org.

STATE OF WISCONSIN
BROWN COUNTY

NORTH CENTRAL WI REGIONAL PLAN

210 MCCLELLAN ST STE 210
WAUSAU WI 544034820

I, being duly sworn, doth depose and say I am an authorized representative of The Wausau Daily Herald, a newspaper at Wausau Wisconsin and that an advertisement of which the annexed is a true copy, taken from said paper, which published therein on:

Account Number: GWM-ZZZ181
Order Number: 0002955353
No. of Affidavits: 1
Total Ad Cost: \$25.00
Published Dates: 06/05/18

Notice of Elderly and Disabled Transportation Public Meeting
A county meeting will be held on Tuesday, June 19 beginning at 9:30 AM at the North Central Health Care Center, 1100 Lake View Drive, Wausau to assess transportation programs for the elderly and disabled and develop plans to improve transportation services for those in need. The meeting will provide the basis for Marathon County's Coordinated Public Transit - Human Services Transportation Plan as required under federal and state regulations.
The North Central Wisconsin Regional Planning Commission (NCWRPC) is coordinating the meeting on behalf of WisDOT and the County. Those persons unable to attend the meeting and would like to submit comments in advance may send them to: NCWRPC, 210 McClellan St. Ste. 210, Wausau WI 54403 or email to staff@ncwrpc.org.
Seniors or persons with disabilities who would like to attend the meeting and require a ride or other accommodations should contact the Marathon County Transportation Program at 715-841-5101. The meeting location is accessible.
Run: June 5th, 2018. WMAXLP

(Signed) Kevin Yang (Date) 6-13-18
Legal Clerk



Signed and sworn before me

Vicky Felty

My commission expires

9-14-21

NORTH CENTRAL WI REGIONAL PLAN
of Elderly and Disable Trans. Public Meeting

Marathon Co. Aging Res. Ctr.
Jonette Arms, Director
2600 Stewart Avenue, Suite 25
Wausau, WI 54401

Marathon County Social Services
Vicki Tylka, Director
400 East Thomas Street
Wausau, WI 54403

Kurt Gibbs
Marathon County Board Chair
500 Forest Street
Wausau, WI 54403

Brad Karger
Marathon County Administrator
500 Forest Street
Wausau, WI 54403

Marathon Co. Veteran Service
Scott Berger
212 River Dr., Suite 1
Wausau, WI 54403

Dave Mack, BMOB
Marathon Co. Planning Dept.
210 River Drive
Wausau, WI 54403

Jon Potter
Opportunity, Inc.
740 North Third Street
Wausau, WI 54403

North Central CAP
911 Jackson Street
Wausau, WI 54403

Marathon County Job Center
364 Grand Avenue
Wausau, WI 54403-6221

Jenny McKenzie
North Central Health Care
1100 Lakeview Drive
Wausau, WI 54403-6799

Corina Krueger, Administrator
The Bay at Colonial Manor
1010 E Wausau Ave
Wausau, WI 54403

Carrie Porter
GWAAR
1414 MacArthur Rd, Suite A
Madison, WI 53714

Heather Schirpke, Administrator
Atrium Post Acute Care of Weston
6001 Alderson
Schofield, WI 54476

Erica Poole, Administrator
Wausau Manor
3107 Westhill Drive
Wausau, WI 54401

Patricia Noland, Director WDA 6
Division of Vocational Rehabilitation
364 Grand Avenue
Wausau, WI 54403

Tonja Fischer, Area Administrator
WI DCF Northern Region
2187 N. Stevens St. Ste C
Rhineland, WI 54501

True Lor, Area Coordinator
DHS Northern Region
2187 N. Stevens St. Ste C
Rhineland, WI 54501

Midstate Independent Living
Consultants, Inc.
3262 Church Street, Suite 1
Stevens Point, WI 54481

Greg Seubert
METRO RIDE
420 Plumer Street
Wausau, WI 54403

Dan Idzikowski
Disability Rights WI
131 W. Wilson Street, Suite 700
Madison, WI 53703

Karalyn Peterson, Res. Coordinator
MILC, Inc.
3262 Church St.
Stevens Point, WI 54481

Northern Valley Industries
Debbie Reinicke
5404 Sherman St.
Wausau, WI 54403

Yuni Aucutt
Lutheran Social Services
115 N 6th Street
Wausau, WI 54403

AbbyVans, Inc.
1115 W 4th Street
Neillsville, WI 54456

Comfort Carriers
W7417 Pine Avenue
Medford, WI 54451

Amy Frost
Homme Inc. of Wisconsin
2901 N 7th Ave
Wausau, WI 54403

Laura Krause, Mobility Manager
Wheels to Work
364 Grand Ave
Wausau, WI 54403

Denise Larson
CIL Wisconsin Partnership
2920 Schneider Ave SE
Menomonie, WI 54751

Gary Hixon, Administrator
Benedictine Manor of Wausau
1821 N 4th Ave
Wausau, WI 54401

Progressive Travel, Inc.
B3872 Hwy 13
Spencer, WI 54479

Ryan Locy, Administrator
Rennes Health & Rehab Center
4810 Barbican Ave
Weston, WI 54476

Northwoods Cab
1326 Schofield Ave
Schofield, WI 54476

Wirsbinski Bus Service, Inc.
558 Fox Road
Mosinee, WI 54455

Sekara LLC
PO Box 1441
Wausau, WI 54402-1441

Badger State Bus Lines
2008 W. Cassidy Drive
Wausau, WI 54401

Ulrich Bus Service, Inc.
357 N. 3rd Avenue
Stratford, WI 54484

Northwoods Mobility Service
9548 Boehm Drive
Hazelhurst, WI 54531

First Student
730 S 17th Ave
Wausau, WI 54401

All American Taxi
1705 Merrill Ave
Wausau, WI 54401

Sue Midlikowski
Marathon Residential & Counselling
1611N 7th St
Wausau, WI 54403

Paula Robazek
Cedar Ridge Elder Services
2309 Ross Ave
Schofield, WI 54476

Dahl's Bus Service
904 Allen Street
Athens, WI 54411

Christine Seidler
Vocational Services
North Central Health Care
1200 Lakeview Drive
Wausau, WI 54403

Becky Zoromski
Wheels to Work
PO Box 1542
Wausau, WI 54452

AK Transport
3811 Schoonover Road
Weston, WI 54476

Julie Lucko, Admission
Mount View Care Center
2400 Marshall St
Wausau, WI 54403

Frank Losinski, Case Management
Aspirus Wausau Hospital
333 Pine Ridge Boulevard
Wausau, WI 54401

Jean Tate, Case Management
Ascension St. Clare's Hospital
3400 Ministry Parkway
Weston, WI 54476

Trish Goberville
Copperleaf
663 Maratech Ave
Marathon City, WI 54448

Sally Conway, Administrator
Pride TLC
7805 Birch St
Weston, WI 54476

Davita Dialysis
2600 Stewart Ave, Ste 144
Wausau, WI 54401

Aspirus Dialysis
300 Westhill Dr # 106
Wausau, WI 54401

Inclusa Inc.
Family Care MCO
3349 Church Street, Ste 1
Stevens Point, WI 54481

Lakeland Care Inc.
Family Care MCO
N6654 Rolling Meadows Dr.
Fond du Lac, WI 54937

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	<i>Marathon County</i>
Date:	<i>6/20/18</i>
Facilitator(s):	<i>Darryl Lando</i>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	(2)	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	(1)	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	(6)
7. Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	(2)	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10. The information was presented in a clear, logical format.	(1)	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

- Need for better city planning or expanded bus route.

12. List any information or meeting content you felt was omitted or needed further clarification.

N/A

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

unavailable

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	MARATHON
Date:	JUNE 19, 2018
Facilitator(s):	DANNYL LANDEAU

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree	Agree	Strongly Disagree	Don't Know		
1. The information covered in the group discussions, examples and explanations was understandable.	(1)	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	(1)	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	(1)	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	(4)	5	6
6. The previous coordination plan has been implemented.	1	2	3	(4)	5	6
7. Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10. The information was presented in a clear, logical format.	(1)	2	3	4	5	6

10. The time allotted for the meeting was: __ too much __ about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

AWARENESS OF TRANSPORTATION DEFICITS

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

RUTH HEBBIE / FAITH IN ACTION OF MAR. CO. WEEKDAYS

14. Other comments (write on back)

fia.director.ruth@gmail.com

*I WAS MADE AWARE OF THIS MTG VIA TONY / RSVP ADVISORY BOARD

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	Marathon
Date:	6-19-18
Facilitator(s):	

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	Marathon City
Date:	6-19-18
Facilitator(s):	Darryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	<u>3</u>	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	<u>3</u>	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	<u>3</u>	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	<u>3</u>	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	<u>3</u>	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	<u>3</u>	4	5	6
10. The information was presented in a clear, logical format.	1	2	<u>3</u>	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	Manhattan County
Date:	6/19/18
Facilitator(s):	Darryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	(3)	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	(4)	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	(4)	5	6
5. The county/region has a working coordination team.	1	2	(3)	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	(6)
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	(6)
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6
10. The information was presented in a clear, logical format.	1	2	(3)	4	5	6

10. The time allotted for the meeting was: __ too much about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

discussions

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	<i>Marathon County</i>
Date:	<i>6/19/18</i>
Facilitator(s):	<i>Dorothy Ludean</i>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	(3)	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	(4)	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	(6)
5. The county/region has a working coordination team.	1	2	3	(4)	5	6
6. The previous coordination plan has been implemented.	1	2	(3)	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	(2)	3	4	5	6
10. The information was presented in a clear, logical format.	1	(2)	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.
- need for more coord. between agencies + users

12. List any information or meeting content you felt was omitted or needed further clarification.
better overview of the services provided.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	Marathon County
Date:	June 19, 2018
Facilitator(s):	Daryl

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
	1	2	3	4	5	6
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	(3)	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	(6)
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	(6)
6. The previous coordination plan has been implemented.	1	2	3	4	5	(6)
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	(6)
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	(4)	5	6
10. The information was presented in a clear, logical format.	1	2	3	(4)	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

yes M-F 8 a.m. - 5 p.m.

14. Other comments (write on back)

Bro
 10rip1022@
 the connections place.
 (715) 212-9441

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	Northern - Marathon County
Date:	6/19/2018
Facilitator(s):	Danyll Landeau

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
	1	2		4	5	6
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	(3)	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	(3)	(4)	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	(6)
6. The previous coordination plan has been implemented.	1	2	3	4	5	(6)
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	(4)	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	(6)
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	(3)	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	(4)	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	Marathon County
Date:	6/19/18
Facilitator(s):	Darryll L.

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
	1	2	3	4	5	6
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

talking to legislators

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	<i>Mara'hor</i>
Date:	<i>June 19, 2018</i>
Facilitator(s):	<i>Darrel L</i>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree	Agree	Strongly Disagree	Don't Know		
1. The information covered in the group discussions, examples and explanations was understandable.	(1)	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	(1)	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	(1)	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	(1)	2	3	4	5	6
5. The county/region has a working coordination team.	1	(2)	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	(1)	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	(1)	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10. The information was presented in a clear, logical format.	(1)	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

N/A

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

Yes in young

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	<i>Marathon County</i>
Date:	<i>6/19/18</i>
Facilitator(s):	<i>Daryl Landeau</i>

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	(3)	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	(1)	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	(3)	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	(3)	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	(6)
6. The previous coordination plan has been implemented.	1	2	3	4	5	(6)
7. Developing the prioritized action plan was meaningful and valuable.	1	2	(3)	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	(3)	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	(1)	2	3	4	5	6
10. The information was presented in a clear, logical format.	(1)	2	3	4	5	6

10. The time allotted for the meeting was: __ too much X about right __ not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

Community's needs for transportation services

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Meeting Evaluation Form

(2019-2023) Coordinated Planning Meeting

County/Region:	Marathon
Date:	6-19-2023
Facilitator(s):	Carol Lane

Instructions: For each item below, please circle the number/response that best expresses your opinion.

General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know
1. The information covered in the group discussions, examples and explanations was understandable.	1	2	3	4	5	6
2. The meeting provided a good forum for communication about public/human services transportation coordination.	1	2	3	4	5	6
3. Participants at the meeting were from a broad stakeholder group.	1	2	3	4	5	6
4. The county/region's prioritized action plan is comprehensive and realistic.	1	2	3	4	5	6
5. The county/region has a working coordination team.	1	2	3	4	5	6
6. The previous coordination plan has been implemented.	1	2	3	4	5	6
7. Developing the prioritized action plan was meaningful and valuable.	1	2	3	4	5	6
8. I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	1	2	3	4	5	6
Facilitator Questions						
9. Facilitator was knowledgeable about the meeting process.	1	2	3	4	5	6
10. The information was presented in a clear, logical format.	1	2	3	4	5	6

10. The time allotted for the meeting was: too much about right not enough

11. List key points/issues presented during the meeting that were the most valuable or useful.

12. List any information or meeting content you felt was omitted or needed further clarification.

13. Are you interested in participating on the team that will implement the coordination plan strategies? If yes, indicate your availability.

14. Other comments (write on back)

Marathon County Provider Inventory

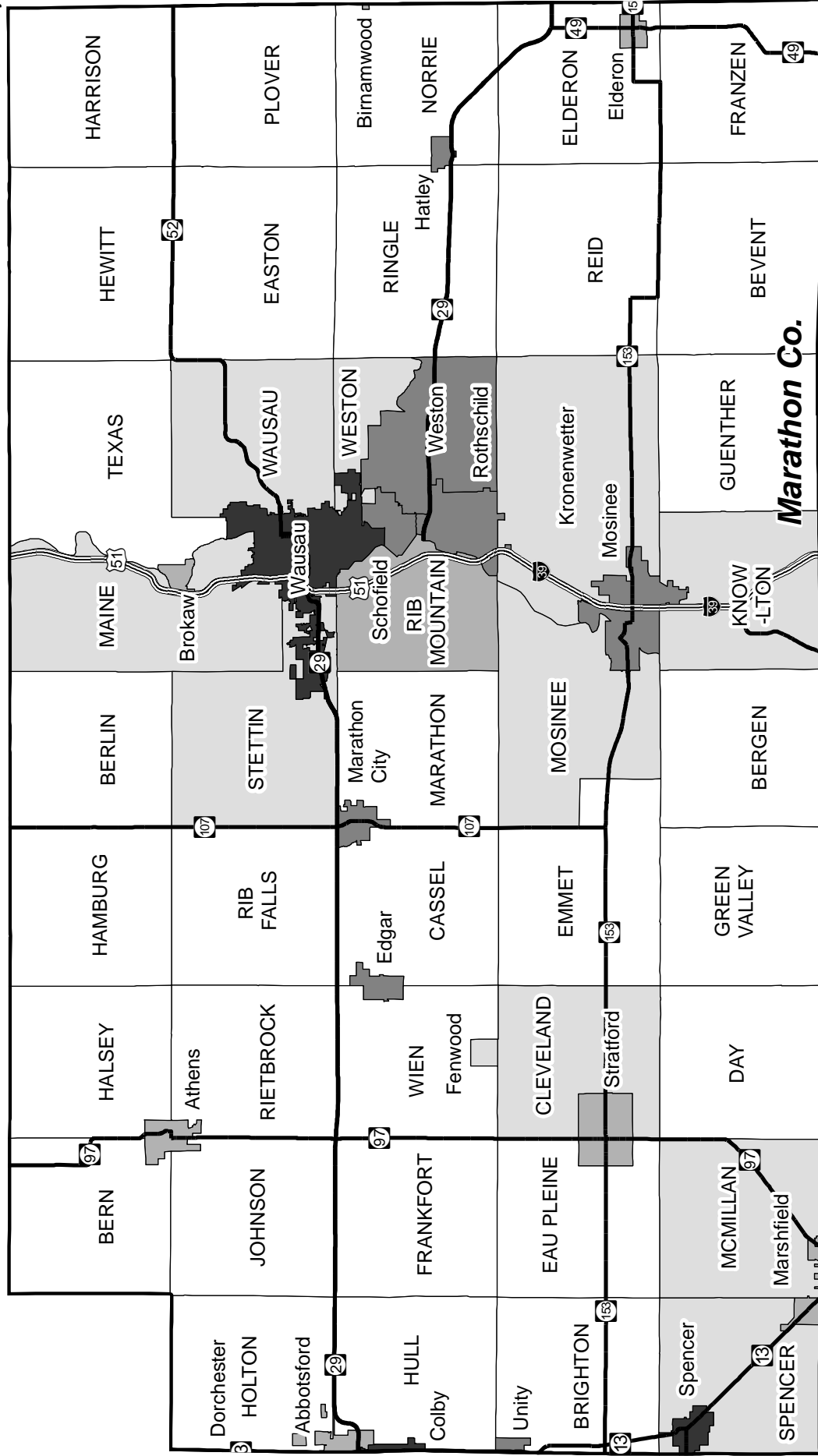
TABLE 1 MARATHON COUNTY PROVIDER INVENTORY

Service Name or Sponsor Name	Service Type	Passenger Eligibility	Service Description	Hours of Service	Fleet Information	Use of Federal/State Funds
Marathon County						
Marathon County Transportation Program (MCTP)	Specialized	Various	Flexible fixed-route Demand response (door-to-door) Volunteer driver	M-F 7:30 am – 4:30 pm; Weekend and evening service per volunteer driver willingness	38 vehicles – 6 sedans and 32 accessible vans	85.21 5311 5310 Wisconsin Works Social Service Block Grants
MetroRide (Wausau Area Transit Services-WATS)	Public transit	General public Specific eligibility for ADA paratransit	Fixed-route ADA complementary paratransit (curb-to-curb)	M-F 6 am to 6:30 pm:	26 Buses	5307 5309 85.21
Opportunity of North Central Wisconsin, Inc.	Specialized	Individuals with disabilities	Demand response (door-to-door)	Weekday, evening and weekend service	35 vehicles – 16 leased to MCTP	5310
Private	Medi-van	Medical Assistance or Private Pay	Service varies by provider.	Varies	N/A	MA
New Freedom Regional Volunteer Driver Program (CILWW)	Volunteer Driver	Elderly and Individuals with Disabilities	Demand response Not limited to medical. Program under development in North Central WI.	24/7 subject to driver availability. 48 hour advance notice.	N/A	5310 / Partner Agreements

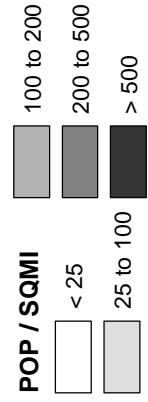
Other services within County: Wheels to Work
Faith In Action
RSVP of Marathon County

Population Density / By MCD

Marathon County

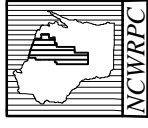


Legend



Source: WI DNR, NCWRPC, US Census ACS 2012-16
 This map is neither a legally recorded map nor a survey and is not intended to be used as one. This drawing is a compilation of records, information and data used for reference purposes only. NCWRPC is not responsible for any inaccuracies herein contained.

Prepared By:

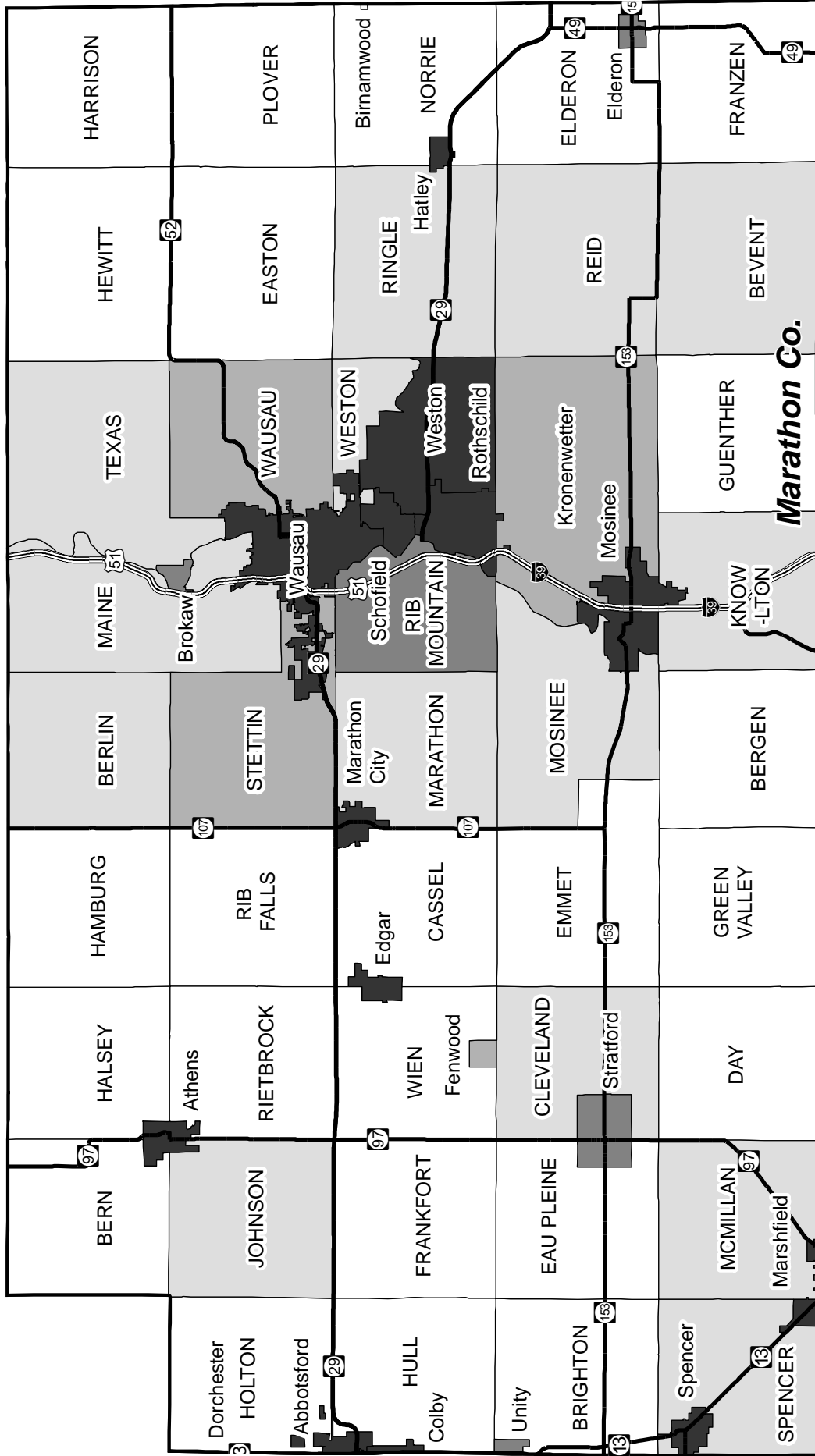


North Central Wisconsin Regional Planning Commission
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 715-849-5510 - staff@ncwrpc.org - www.ncwrpc.org

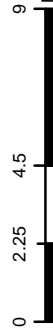
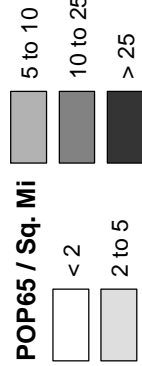
Marathon Co.

Population Density of Persons over 65 / By MCD

Marathon County



Legend



Source: WI DNR, NCWRPC, US Census ACS 2012-16

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Prepared By:

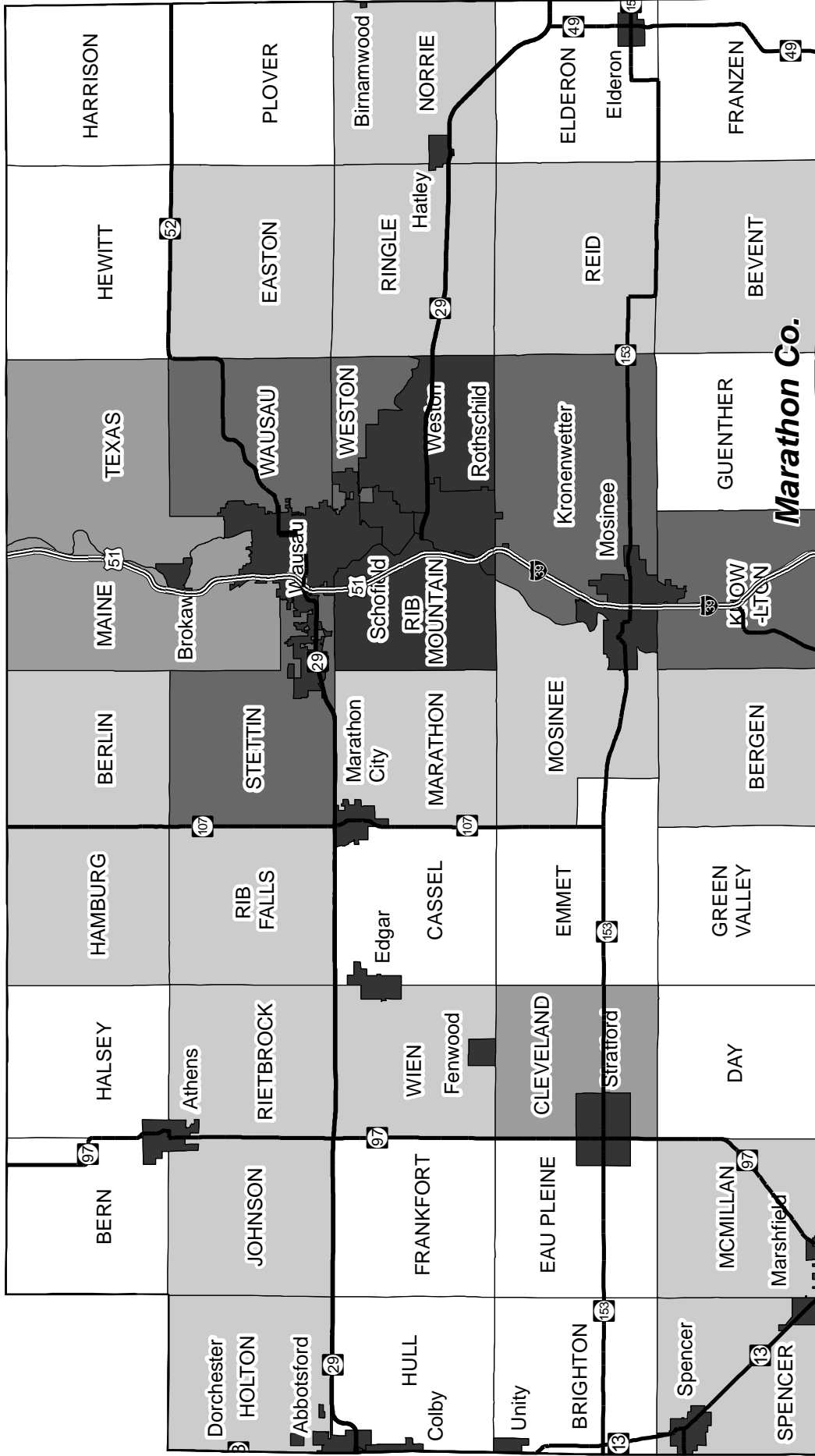


**North Central
Wisconsin Regional
Planning Commission**

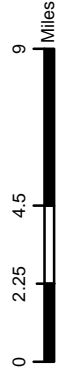
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Population Density of Persons with Disabilities / By MCD

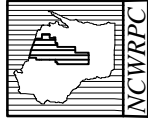
Marathon County



Legend



Source: WI DNR, NCWRPC, US Census ACS 2012-16
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Prepared By:

North Central Wisconsin Regional Planning Commission

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 715-849-5510 - staff@ncwrpc.org - www.ncwrpc.org

Marathon Co.

Volunteer Driver Insurance Information

Volunteers and Insurance

OFFICE OF THE COMMISSIONER OF INSURANCE

PI-236 (R 09/2017)

We are fortunate in Wisconsin to have so many people willing to volunteer to help a charity of their choice. Volunteering can take many different forms. A volunteer may be manning a food tent, selling brats and hot dogs to picnic patrons in order to raise money for an organization; transporting meals to the disabled; providing rides to veterans; or serving on a board of directors.

For both the organization and the volunteer, there are important insurance issues. For example, what happens if a volunteer driver is in an accident? Or what happens if a volunteer trips and lands on top of the grill while the grill is still cooking those delicious Wisconsin brats?

For organizations utilizing volunteers, it is important to understand your insurance benefits and how your policies may impact your volunteer's insurance coverage. In some cases, insurance coverage will be impacted if the organization reimburses the volunteer for their expenses. If you have a board of directors, your liability coverage may or may not extend to the board's actions and you may need to secure additional coverage.

For volunteers, the issues are equally important. Before engaging in volunteer activities, it is important to ask your insurance agent or your insurance company about coverage for the activities you are engaging in, and remember the details matter. In some cases the coverage provided by your personal insurance may be limited if you accept any reimbursement for your volunteer activities even if the reimbursement only covers some of your expenses.

Auto Insurance

The most important point to remember is personal auto insurance policies vary on their treatment of volunteer driving activities. In almost all cases, the insurer will provide coverage for volunteers in which there is no reimbursement for expenses. However, if the organization provides any reimbursement, even if it is just for some of the expenses incurred by the driver, some insurers will treat this as a commercial activity.

Volunteer drivers should clarify if the organization for which you are volunteering is already covered under a commercial auto insurance policy. If not, a discussion with your insurance agent or insurance company may

clarify the issues for you. You may be able to purchase a separate rider on your policy. If your insurer limits coverage and volunteering is important to you, you may be able to find an insurance company which will provide coverage under your personal auto policy. (See the attached list of insurance carriers offering volunteer driver coverages.)

For volunteer organizations engaging drivers, it is important to have a discussion with your drivers. Reimbursement policies may vary from insurer to insurer. Commercial policies covering your drivers may also be another option.

Liability Insurance

Liability insurance provides coverage for damages and legal defense in cases where the actions of the organization have resulted in some harm to a person or property. There are a number of types of liability coverage including:

Directors and Officers

This coverage provides protection to directors and officers from claims which arise from negligent conduct committed in their capacity as directors and officers.

Comprehensive General Liability

This type of policy provides many liability coverages under one contract.

Multi-Peril

Though it is possible to purchase many separate insurance policies to cover a single business operation, this may be impractical. Therefore, you may want to buy a multi-peril policy. This is a comprehensive policy tailored to suit your business needs providing both property and liability protection. For many businesses it is the most efficient and economical way to buy insurance.

Umbrella and Excess Liability

Umbrella liability insurance provides two kinds of coverage: payments of liabilities in excess of loss offered in your basic commercial policy, auto liability, or employers' liability coverages and liability for areas not covered in other liability policies.

Excess liability coverage provides protection for catastrophic accidents or occurrences, such as when a number of people are injured at once. The main difference between excess and umbrella policies is umbrella policies cover all underlying liability policies whereas excess liability policies increase the limits of liability in one particular policy.

Worker's Compensation

Generally, volunteer workers are exempt from the worker's compensation requirements in the statutes. Specifically, as detailed in the *Consumer's Guide to Worker's Compensation Insurance for Employers*:

A volunteer for a nonprofit organization that is exempt or eligible for exemption from federal income taxation under the Internal Revenue Code who receives nominal payments of money or other things of value totaling not more than \$10.00 per week is not considered to be an employee under the Act, unless the nonprofit organization elects to cover the volunteer under its policy.

Volunteers who are injured while working as a volunteer will not have coverage for lost wages (at a job providing income) unless covered under another insurance policy such as a weekly income policy.

Organizations providing volunteers with compensation in excess of the statutory \$10.00 per week limit may want to explore their liability for any injuries their volunteers may incur while providing services.

Tips for Understanding Volunteer Insurance

For volunteers:

1. Read your insurance policies to understand your coverage.
2. Talk to your insurance agent or your insurer about any concerns you may have.
3. Shop around for coverage. While one insurance company may not cover your volunteer activities, other insurers may.
4. Talk to the organization you will be volunteering for about insurance coverage.

For organizations:

1. Read your insurance policies to understand what is and is not covered.
2. Review your insurance coverage at least annually with your insurance agent.
3. Make sure your policies and procedures line up with your insurance coverage.
4. Before conducting any large public event, make sure you discuss coverage with your insurance agent and/or your insurer.
5. Discuss any insurance issues with your employees and volunteers to make sure there is coverage in case of an unfortunate event.

List of Insurers Offering Volunteer Coverage

The following is a list of carriers operating in Wisconsin who insure volunteer drivers under their personal auto policies and cover claims occurring while using the insured vehicle for volunteer purposes. It is important to remember insurance companies reserve the right to make underwriting and claim judgements based on the individual risk or claim presented. Typically, it would be expected that volunteer driving would not be on a regular basis and would be incidental to the overall usage of the vehicle. It is not unreasonable for a company to require proof—particularly in the event of a claim—the reimbursement was based on actual expenses incurred and/or the mileage reimbursement was based on IRS guidelines.

The Office of the Commissioner of Insurance recommends consumers read their policy in detail for information addressing volunteer coverage as well as contacting their carrier with additional questions or clarifications.

State of Wisconsin
Office of the Commissioner of Insurance
P.O. Box 7873
Madison, WI 53707-7873
oci.wi.gov

Insurance Carriers Offering Volunteer Driver Coverages
(listed in alphabetical order)

21st Century Centennial Company	Horace Mann Insurance Company
Acuity, A Mutual Insurance Company	Horace Mann Property & Casualty Insurance Company
AIG Property Casualty Company	IDS Property Casualty Company
Allstate Indemnity Company	IMT Insurance Company
Allstate Insurance Company	Integrity Mutual Insurance Company
Allstate Property and Casualty Company	Integrity Property and Casualty Insurance Company
American Family Mutual Insurance Company	Liberty Mutual Insurance Group (all Liberty companies)
American Standard Insurance Company of WI	Mid-Century Insurance Company
Artisan and Truckers Casualty Company	National General Insurance Company
Auto Club Group Insurance Company	Owners Insurance Company
Auto Club Insurance Association	Progressive Casualty Insurance Company
Auto Owners Insurance Company	Progressive Classic Insurance Company
Badger Mutual Insurance Company	Progressive Northern Insurance Company
Bristol West Insurance Company	Progressive Universal Insurance Company
Country Mutual Insurance Company	Rural Mutual Insurance Company
Country Preferred Insurance Company	Safeco Insurance
Dairyland Insurance Company	Sagamore Insurance Company
Electric Insurance Company	Secura Insurance
Erie Insurance Company	Sentry Insurance a Mutual Company
Erie Insurance Exchange	Standard Fire Insurance Company, The
Esurance Insurance Company	Teachers Insurance Company
Farmers Insurance Exchange	Travelers Home and Marine Insurance Company, The
GEICO	Travelers Property Casualty Insurance Company
GEICO Advantage Insurance Company	Viking Insurance Company of Wisconsin
GEICO Casualty Company	Wadena Insurance Company
GEICO General Insurance Company	West Bend Mutual Insurance Company
GEICO Indemnity Company	Wilson Mutual Insurance Company
General Casualty Company of Wisconsin	Wisconsin Mutual Insurance Company
Germantown Mutual Insurance Company	
Hartford Insurance Company, The	

There may be other insurers who offer this type of coverage in Wisconsin. Check with your licensed insurance agent to explore your options.