Wausau MPO - Lus Yws/Lus Hais Daim Foos

**Wausau MPO** tau cog lus tias yuav muab cov kev pabcuam thauj mus los uas nyab xeeb thiab txhim khu kev qha thiab peb xav tau koj lub tswv yim. Thov siv daim ntawv no rau lub tswv yim, qhuas thiab tsis txaus siab.

Thov xa daim ntawv no hauv email rau dave.mack@co.marathon.wi.us los yog xa rau tim qhov chaw nyob hauv qab no.

**Wausau MPO**

210 River Drive

Wausau, WI 54403

Koj tseem tuaj yeem hu peb ntawm 715-261-6000. Thov nco ntsoov muab koj cov ntaub ntawv tiv toj peb thiaj tuaj yeem tiv tauj koj.

|  |  |  |  |
| --- | --- | --- | --- |
| **Ntu A: Yeem txais siv tau hom ntawv** | | | |
| Thov kos cov hom uas nyiam rau daim ntawv no. | | | |
| Ntawv Log | TDD or Relay | Kaw suab | Lwm yam (yog xaiv tau thov qhia yam koj xav tau hom twg hauv qab no) |
| Ntaus ntawv ntawm no | | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Ntu B: Cov ntaub ntawv tiv toj** | | | |
| Lub npe: Ntaus ntawv ntawm no | Xov tooj: Ntaus ntawv ntawm no | | |
| Chaw nyob: Ntaus ntawv ntawm no | Nroog: Ntaus ntawv ntawm no | | |
| Xeev: Ntaus ntawv ntawm no | Zauv thaj chaw:Ntaus ntawv ntawm no | | |
| Email: Ntaus ntawv ntawm no | | | |
| Puas yog koj ua daim ntawv tsis txaus siab no rau koj tus kheej? | | Yog | Tsis yog |
| Yog tsis yog, thov qhia tus neeg tsis txaus siab lub npe thiab koj kev txheeb ze thiab vim li cas koj ua daim ntawv rau lawv sawv cev hauv qab no. | | | |
| Ntaus ntawv ntawm no | | | |
| Thov paub meej tias koj tau txais kev tso cai los ntawm tus neeg muaj kev tsis txaus siab yog tias koj ua ntawv thov rau tus neeg sab nraud. | | Yog | Tsis yog |

|  |  |  |  |
| --- | --- | --- | --- |
| **Ntu C: Hom lus** | | | |
| **Cov lus koj muab? Thov kos pawg twg koj hom lus yog dab tsi.** | | | |
| Kev yws | Lus ntuas | Hais lus qhuas | Lwm yam |
| **Qhov twg hauv qab no qhia qhov xwm ntawm koj hom lus? Thov kos rau ib lossis ntau dua cov npov xaiv.** | | | |
| Haiv neeg | Tawv nqaij | Haiv neeg twg | Kev ntseeg |
| Hnub nyoog | Tub los ntxhais | Kev pab cuam | Muaj pluag |
| Tsis Paub Lus Askiv Zoo Txaus | | Txoj cai mikas xiam oob qhab (A.D.A) | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Ntu D: Lus txhawb ntxiv** | | | | |
| **Thov teb cov lus nug hauv qab no hais txog koj cov lus muab** | | | | |
| *Puas yog qhov xwm txheej tshwm sim rau hom kev pab cuam txuas ntxiv no? Thov khij lub npov.* | Tsheb rau neeg xiam oob qhab | Tsheb ntiav ua ke | | Tsheb npav |
| Hnub tim ntawm qhov tshwm sim yog dab tsi? | Ntaus hnub tim ntawm no | | | |
| Lub sijhawm ntawm qhov tshwm sim yog dab tsi? | Ntaus sijhawm ntawm no | | | |
| Lub npe ntawm tus neeg lossis cov neeg ua haujlwm koom tes hu li cas? | Ntaus ntawv ntawm no | | | |
| Lub npe ntawm tus neeg lossis lwm cov neeg koom tes hu li cas? | Ntaus ntawv ntawm no | | | |
| Lub npe ntawm txoj kev koj caij tsheb yog li cas? Yog koj paub? | Ntaus ntawv ntawm no | | | |
| Lub hom phiaj koj tau mus rau thaum qhov teeb meem tshwm sim yog li cas? | Ntaus ntawv ntawm no | | | |
| Lub chaw thaum qhov teeb meem tshwm sim nyob rau qhov twg? | Ntaus ntawv ntawm no | | | |
| Puas yog kev siv lub tshuab pabcuam txav tau koom nrog hauv qhov xwm txheej? | Yog | | Tsis Yog | |
| Yog muaj lus ntxiv, thov ntxiv ib qho lus piav qhia ntxiv txog qhov xwm txheej. | Ntaus ntawv ntawm no | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Hauv qab no, thov piav qhia kom meej li qhov ua tau tshwm sim thiab vim li cas koj ntseeg tias koj raug cais tawm. | | | | |
| Ntaus ntawv ntawm no | | | | |
| **Ntu E: Rov qab taug** | | | | |
| Koj puas kam peb hu koj yog peb xav tau cov ntsiab lus lossis ntaub ntawv ntau ntxiv? | | | Kam | Tsis Kam |
| Yog kam, koj yuav xav tau kev hu koj zoo tshaj plaws li cas? Thov xaiv seb peb tuaj yeem tiv tauj koj li cas. | | | | |
| Xov tooj | Email | | Xa ntawv | |
| **Yog peb siv xov tooj hu, thov sau hnub zoo thiab sijhawm zoo tshaj plaws tuaj yeem tham nrog koj.** | | | | |
| Sijhawm zoo rau koj | | Hnub zoo rau koj | | |

|  |
| --- |
| **Ntu F: Xav tau qhov tshwm sim** |
| **Thov sau rau hauv qab no, cov khauj ruam uas koj xav ua los daws qhov teeb meem.** |
| Ntaus ntawv ntawm no |
| **Yog tsim nyog, thov sau rau hauv qab tag nrho cov chaw lis haujlwm ntxiv uas koj tau xa cov lus tsis txaus siab no nrog rau Tsoomfwv, Lub Xeev, Lub koomhaum hauv nroog, lossis nrog Tsoomfwv lossis Tsoomfwv Tsev Hais Plaub. Thov sau cov chaw koj xa cov lus tsis txaus siab hauv qab no.** |
| Ntaus ntawv ntawm no |

|  |  |
| --- | --- |
| **Ntu G: Kos npe** | |
| **Thov rhais cov ntawv uas koj muaj uas txhawb nqa qhov iab liam. Tom qab ntawv sau hnub tim thiab kos npe rau daim foos no thiab muab xa rau Wausau MPO.** | |
| Lub npe Ntaus ntawv ntawm no | **Hnub tim:** Ntawm hnub tim ntawm no |
| Kos npe | |